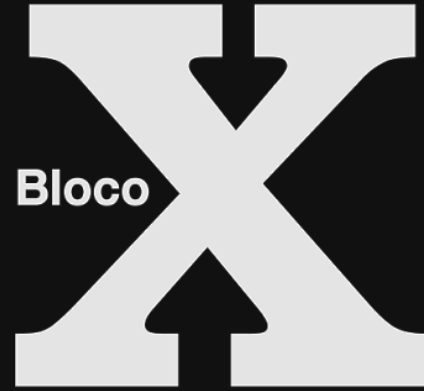




# MEMBER SATISFACTION SURVEY

Results & Insights · Estarreja 2026

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2026 EDITION · PREPARED FOR ALL MEMBERS

# Survey at a glance



**26**

**RESPONDENTS**

from 58 attendees



**45%**

**RESPONSE RATE**



**7**

**QUESTIONS**

ratings + open comments



**12 days**

**OPEN**

Survey Window

## Scores summary (out of 10)

8.7

### OVERALL SATISFACTION

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Members were highly positive about the overall experience and welcome received etc.

8.0

### MUSICAL ELEMENTS

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Overall good, especially the learning of the new song. Some issues reported for some sectional rehearsals around preparedness and inclusion.

9.5

### ORGANISATION

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Overall excellent scores – some improvements could be made to timetabling and communication.

# What members enjoyed most



**High-quality music and playing together**



**Learning the new Bloco X song collectively, good sound system, new webapp with learning materials**



**Sense of community and connection, cheap drinks and good food (esp. for vegetarians), good merchandise**



**Tributes to Frank were meaningful and 'just right'; Quiz and 'changing' instruments both good fun**



**The Charanguinha Party – a standout, high-energy moment**

# Suggested improvements for future meetings



## Tighter timing

Make better use of the time. A few people felt rehearsals and main activities sometimes began too late. Some waiting around. Arrival/dept times not clear.



## Musical Prep & Direction

Playing more X repertoire,(only 9 songs played) More pagode/roda de samba would have been welcome.



## Sectional issues

Clearer section rehearsal prep (surdo, caixa, repique) and a formation needed. Better integration of Portuguese guests.



## Preparation

Better organized sambão, some people 'showing off' in the show without rehearsing.



## Inclusivity

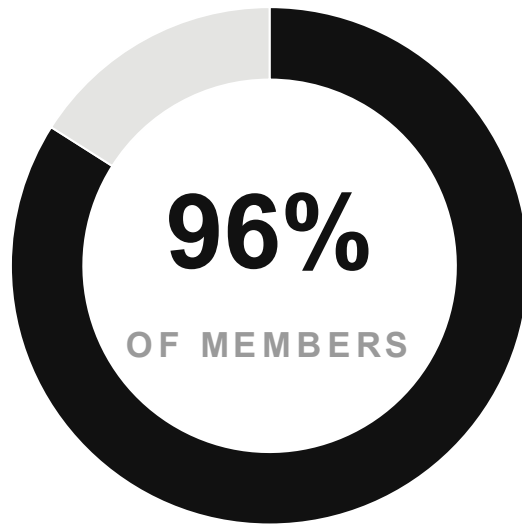
Too much 'ego', more rotation needed (surdos); Recruitment important. Need to communicate good behaviours.



## Social

More time relaxing and having fun together, more 'festivals' requested for gig opportunities, fan merchandise.

# Do you intend to attend another meeting with us in future?



WOULD LIKELY RETURN

**92%**

Definitely Yes

**4%**

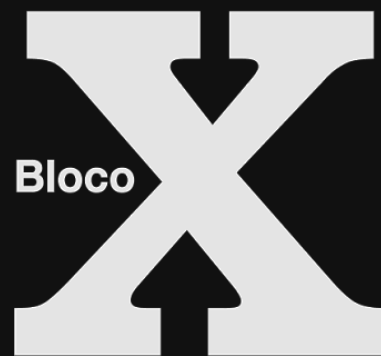
Probably Yes

**4%**

Unsure

# Key recommendations & next steps

| ACTION                                                                                   | OWN ER                                        | WHEN         |
|------------------------------------------------------------------------------------------|-----------------------------------------------|--------------|
| Optimise scheduling for maximum playing during sociable hours and punctuality attendance | Org Team                                      | Next meeting |
| Prepare engaging sectional rehearsals                                                    | Section directors                             | Next meeting |
| Address unwelcome behaviours – Code of Conduct & Section Directors                       | Section directors, Org Team, Ethics Committee | June-July    |
| Sambão / Repertoire Preparation                                                          | Musical Directors, Ala Musical/Harmonia       | Next meeting |
| Recruit new members                                                                      | Org Team, Section Directors                   | June-July    |



# OBRIGADO, BLOCO X!

Thank you to every member who shared their voice. Your feedback shapes our sound, our meetings and our community.



KEEP THE GROOVE GOING